

Magento
Capability
Statement

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Our Mission

"To help businesses with their bottom line, by delivering quality technology services."

We Believe In



TIMELY DELIVERY

WORK NOT COMPLETED ON TIME LOSES VALUE.



HIGH QUALITY

WORK THAT EXCEEDS CUSTOMER'S EXPECTATIONS.



CUSTOMER SUPPORT

PROVIDING CUSTOMERS WITH EXCEPTIONAL SERVICE AND SUPPORT.



Why Us

Global Presence & Reach

CORPORATE HEADQUARTER



USA

3111 N University Dr., #604, Coral Springs, FL 33065, United States

OTHER OFFICES



BELARUS

Mironova Street, 4 212030 Mogilev, Republic of Belarus



UK

86-90 Paul St, Hackney, London EC2A 4NE, UK



INDIA

193 Greater Brijeshwari, Pipliyahana, Indore, MP 452016, India



Awards & Recognition

















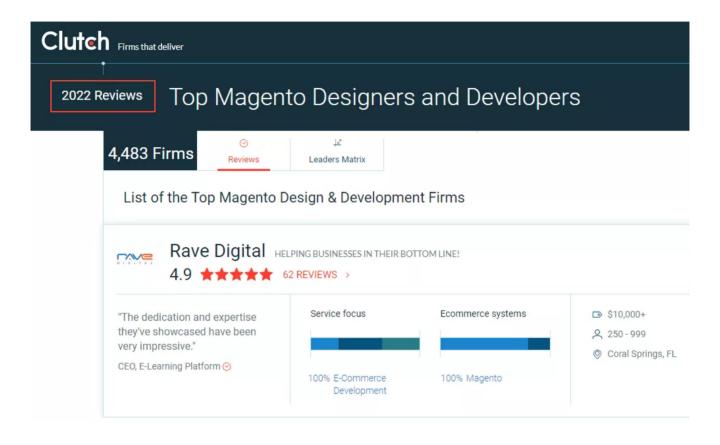






Top Rated Magento Agency

BY CLUTCH.CO - 1ST POSITION @ TOP MAGENTO DESIGN & DEVELOPMENT FIRMS LISTING





Our Technology & Service Partners

Rave has developed a robust partner network central to the successful development of customized eCommerce solutions specific to our clients business requirements and unique growth strategies

























































Magento Certifications



Adobe Commerce Trained Solution Partner

Solution partners earn this badge by having members of their team successfully complete the Adobe Commerce.

Training Partner Program

Total Adobe Commerce On-Demand training courses taken by Partner Team.

- 8 Fundamentals of Adobe Commerce Development
- · 8 Core Principles for Theming in Adobe Commerce



Adobe Commerce Full Stack Developer

Adobe Certified Master Magento Full Stack Developers have passed all three exams: Adobe Expert-Commerce Developer, Front End & JavaScript. They are masters of all the key aspects of Adobe commerce/Magento store.

They are skilled in customizing existing components, back-end development, admin modifications, architecture and lifecycle, and much more.



Adobe Commerce Architect

FKA Magento 2 Certified Professional Developer Plus

Magento Commerce Architects are Senior Adobe Commerce developers with 2 years of experience in customizing different areas or leading projects that they have managed. They are knowledgeable about key technical decisions needed on a project, as well customer needs for their specific requirements.

They have the ability to make architectural decisions, forecast the impact of customization, and understand of core mechanisms in the most important areas like price calculation for a product, checkout, and quote operations.





Adobe Commerce Cloud Developer

FKA Magento 2 Certified Professional Cloud Developer

Adobe Commerce Cloud Developers have strong experience developing for the Adobe Commerce Cloud environment. They have the skills and knowledge required to deploy, test, troubleshoot, and operate in the Magento Cloud environment, including how to leverage Cloud platform features to enhance the project operations and performance along with skills in troubleshooting and integrations.



Adobe Commerce Developer

FKA Magento 2 Certified Professional Developer

Adobe Commerce Certified Developers demonstrate an understanding of Adobe Commerce's architectural concepts and the ability to customize Adobe Commerce according to best practices.

They have skills and knowledge of Adobe Commerce in the areas of: UI modifications, database changes, admin modifications, customizations, catalog and checkout structure, rendering, Adobe Commerce database, entity-attribute-value model—EAV, sales & customers, advanced features, and functionality changes.



Adobe Commerce Business Practitioner

FKA Magento 2 Certified Solution Specialist

Adobe Commerce Business Practitioners are the developers who are just starting their career as Magento 2 experts and have the skills to make UI modifications, database changes, admin modifications, or customizations.

They will also be able to handle catalog structure alterations in addition to other duties including checkout functionality adjustments.





Adobe Commerce Front-End Developer

FKA Magento 2 Certified Professional/Front end Developer

Adobe Commerce Front-End Developers are responsible for creating custom themes and layouts, as well as translating Adobe Commerce's content management system into different languages.

They use a wide range of tools including HTML/CSS skills to make websites look beautiful from every angle with elegant style sheets that work efficiently on mobile devices or desktop screens.



Adobe Commerce JavaScript Developer

FKA Magento 2 JavaScript Developer

Adobe Commerce JavaScript Developers can develop new JavaScript modules for Adobe Commerce and customize existing ones.

They are skilled in working on Magento javascript framework, customer data sections, server-side configuration, UI components, and much more.



Adobe Commerce Developer

FKA Magento 2 Certified Associate Developer

Adobe Commerce Developers are the developers who are beginning their career as an Adobe Commerce Developer and have the skills and knowledge of Magento 2 in the areas of UI modifications, database changes, admin modifications, customizations, catalog, and checkout structure, and functionality changes.





X8

Magento Certified Developer Plus

Magento Certified Developer Plus is skillful in the use of Magento Enterprise Edition and has delved into details of the structure of Magento that many have not often explored. They have the skills and knowledge needed to customize Magento in the following areas: core architecture, UI modifications, catalog, checkout, Magento Enterprise features & security.

They are capable to make architectural decisions, forecast the impact of customization & will test understanding of core mechanisms in areas like price calculation for a product, checkout, and quote operations.



X8

Magento Certified Developer

Magento Certified Developers have demonstrated a thorough understanding of Magento's architectural concepts and the ability to customize Magento according to best practices.

They have skills and knowledge of Magento in the areas of: UI modifications, database changes, admin modifications, customizations, catalog and checkout structure, rendering, Magento database, entity-attribute-value model—EAV, sales & customers, advanced features, and functionality changes.



X1

Magento Certified Solution Specialist

A Certified Solution Specialist has demonstrated a thorough understanding of how to apply Magento's functionality to eCommerce business goals according to best practices.

They can efficiently align business objectives with Magento functionality, optimize the use of native features, and avoid unnecessary customization.



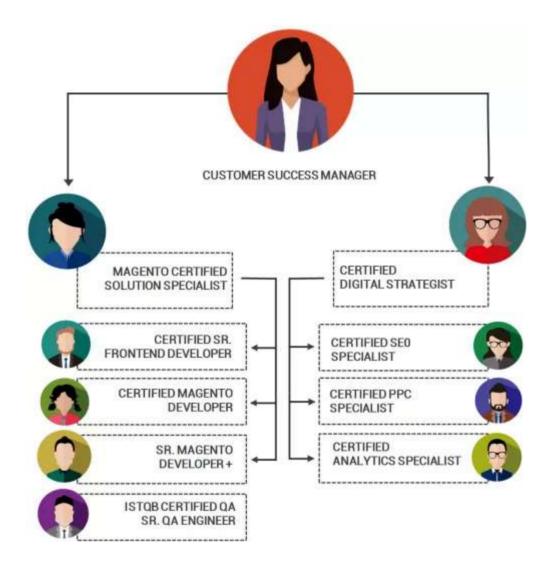
X1

Magento Certified Front End Developer

Magento Certified Front End Developers have demonstrated a thorough understanding of Magento's theming components and the ability to modify the user interface according to best practices. They are capable to creates and customizes Magento themes including: templates, layouts, CSS, JavaScript, and other components of the front end, including translations, of a Magento site. The use the Admin Panel to implement design-related system configuration and modify the appearance of specific pages.



Dedicated Team





Renowned Clients



















































Client Testimonials

A Few Recommendations on Clutch and UpCity



Rave Digital was detail-oriented and understood the importance of an easy, user-friendly layout. The team was professional, and skilled from day one and offered prompt communication. They also provided a dashboard to track metrics. They have a deep understanding of their customers' businesses make them a valuable partner.

Top Qualities: Great Results, Expert, High Integrity

- JEFF HECKMAN, Director of eCommerce, Topps Co Inc.



I have not once regretted the decision to move to Rave Digital. Rave completely redid my website, and completely changed my workflow. It used to take us about 15 minutes to process an order on our old system. Now it takes 1 minute or less. Everything we do at our office is with the greatest efficiency possible. The team is extremely clear in their communication.

Top Qualities: Quality Results, Personable, Good Value

- CAROL BLAKE, CEO, Access Floor Systems



Rave Digital designed and developed a Magento B2B system with robust client customization. The system integrated a database of 30,000 products. Company growth has improved from 3% to 17% after the launch of the website. The most important thing to share is that Rave delivered on time and within budget. We've contracted Rave again for migrating the site in Magento 2. Rave Digital is truly a partner, not a vendor.

Top Qualities: Great Results, Good Intellect, Optimism

- STEVE WEST, Director Of IT, National Oak



Extensive Magento Experience











40+

400+

500+

6.78B

71%

Magento Certified Developers Magento Online Stores Developed 3rd Party
Customizations &
Integrations with
Magento

Visitors To Our Developed & Optimized Magento Stores Average Increase in Sales with our Magento Implementations



Magento Services







Magento 2 Development

Magento Open Source & Commerce Development

Magento Commerce Cloud

Development







Magento B2B Development

Magento Maintenance

Other Ecommerce to Magento Migration



Featured Projects

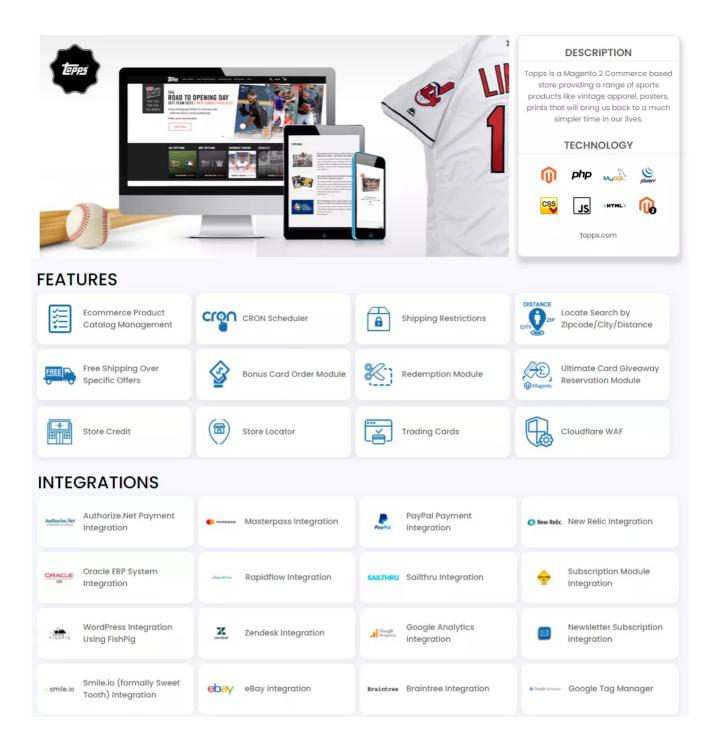
Magento Commerce

Green Roads





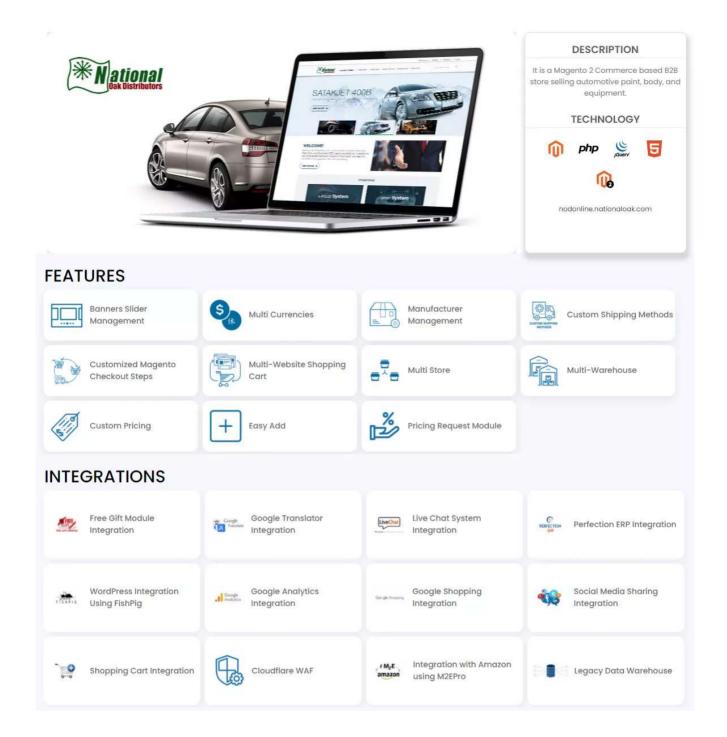
Topps







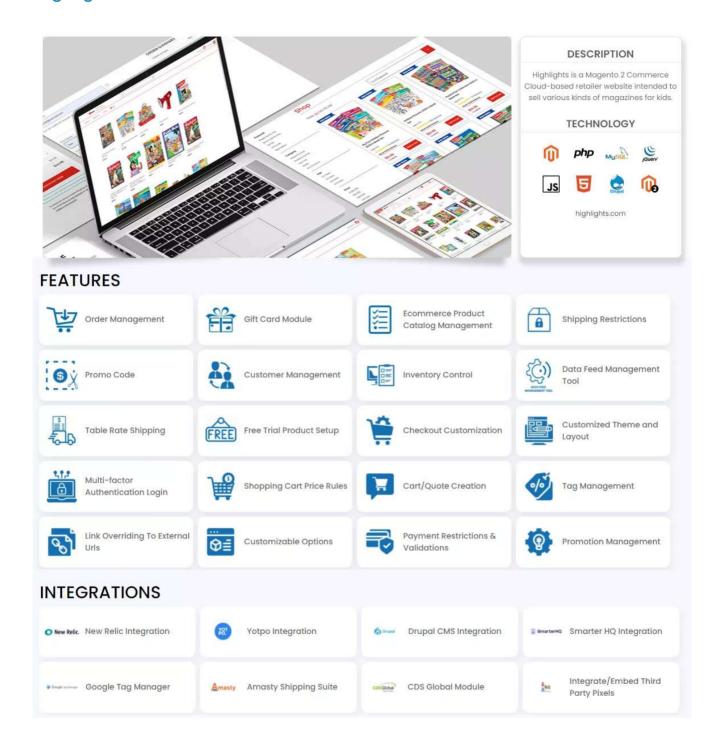
National Oak





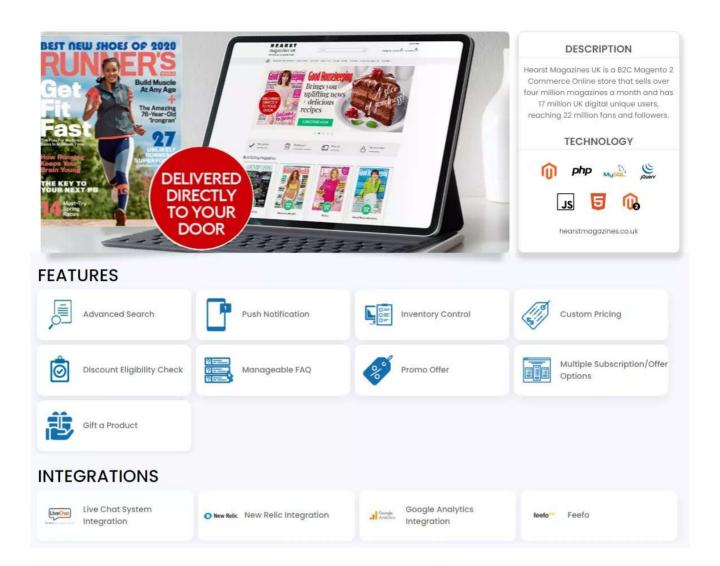
Magento Commerce Cloud

Highlights For Children





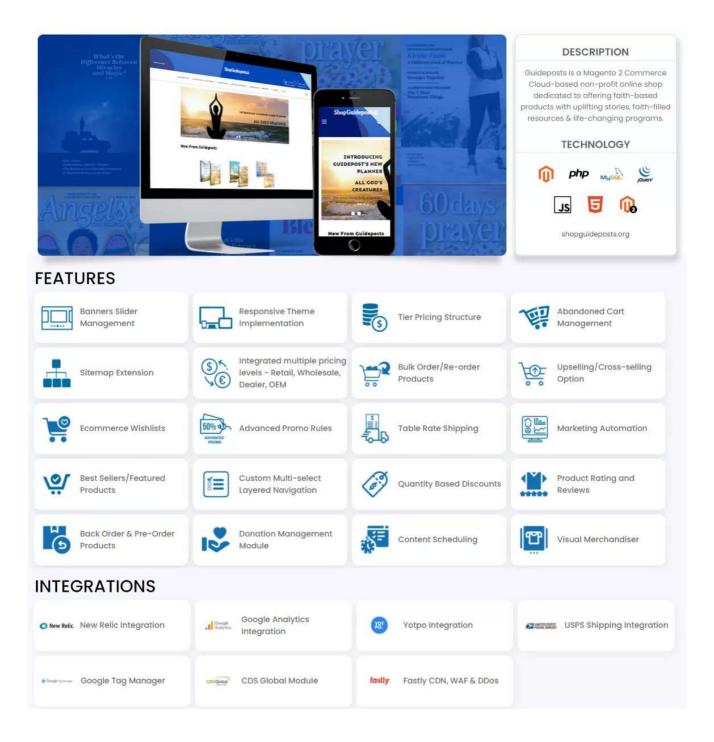
Hearst UK





M1 to M2 Migration

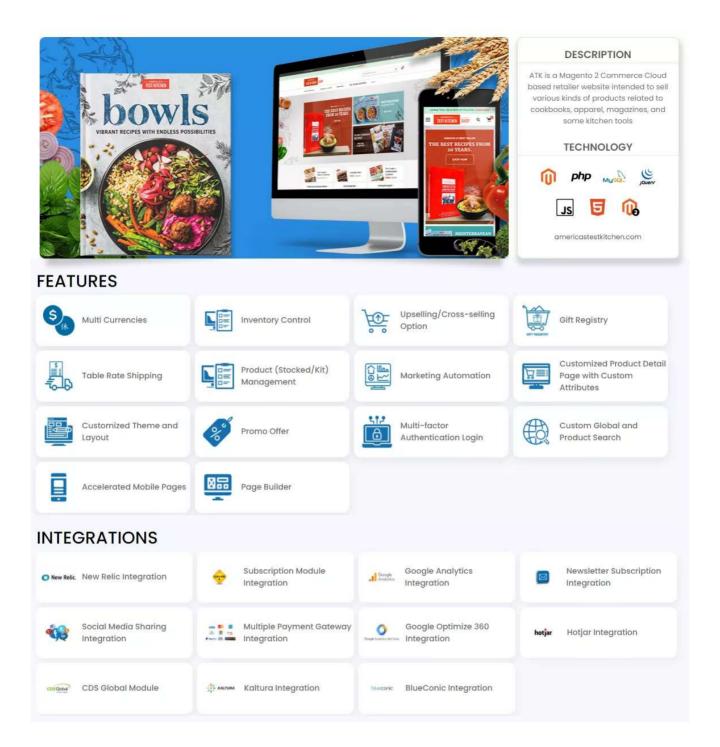
Guideposts





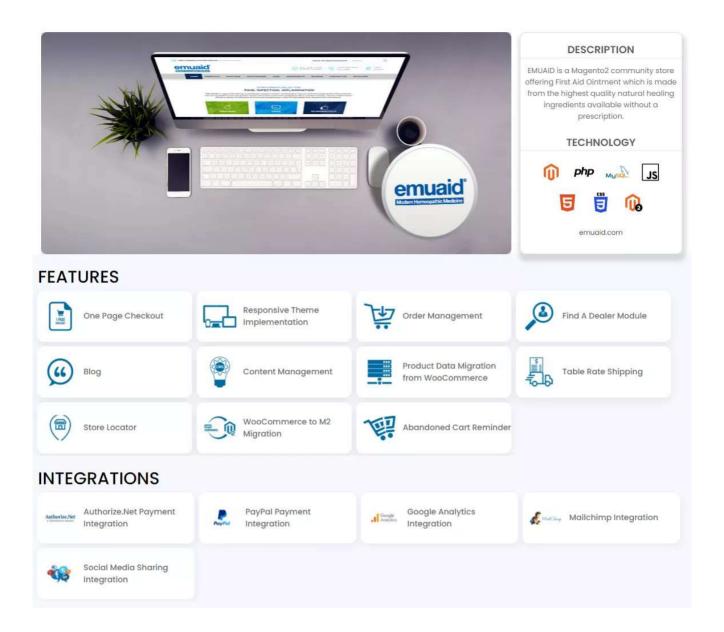


America's Test Kitchen





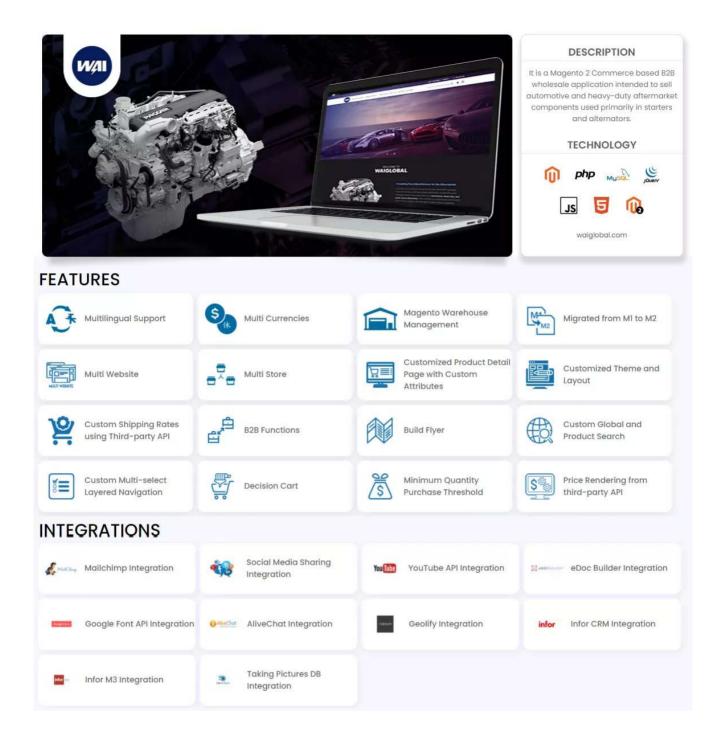
Emuaid







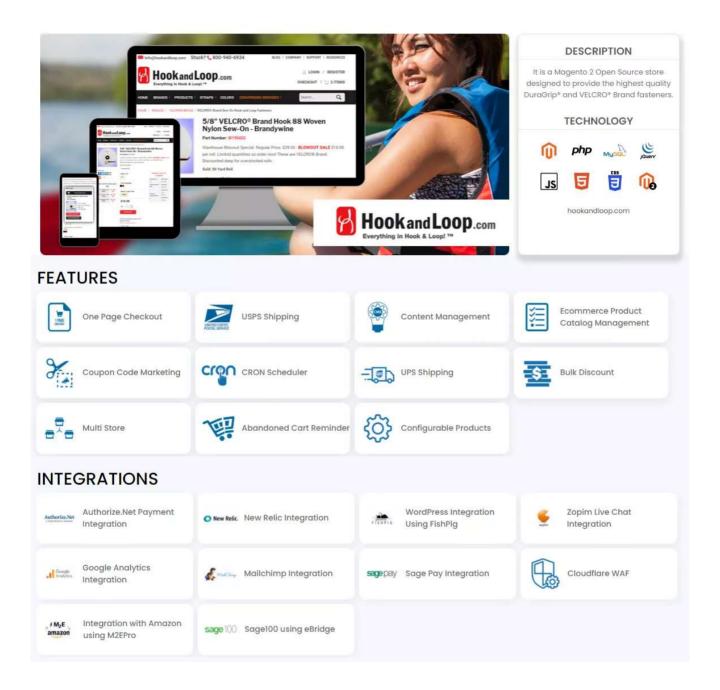
WAI Global





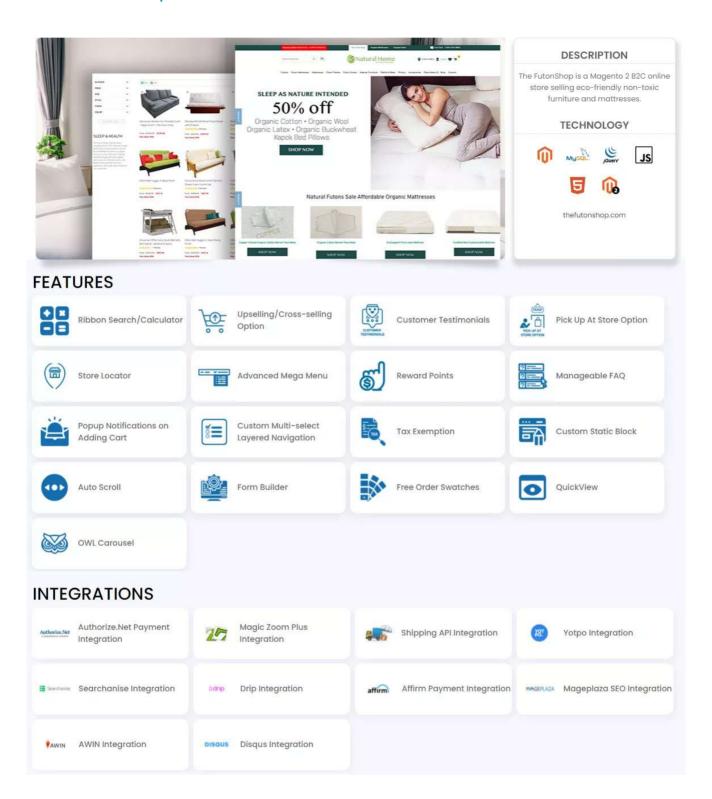
Magento Open Source

HookandLoop



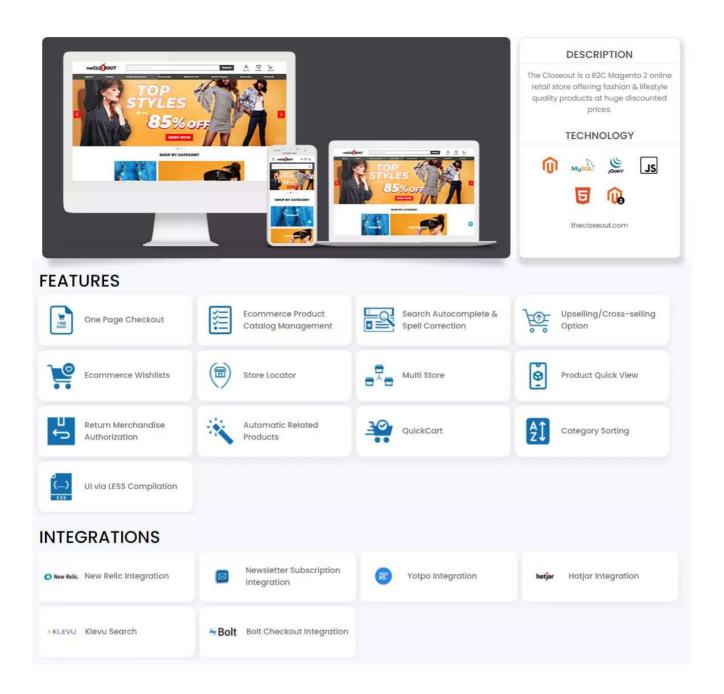


The Futon Shop





The Closeout





Rave All Care

The efforts needed to manage in online commerce store can be divided into three components:

- · Maintenance This is needed to keep your online store healthy
- Development Development resources are needed either to:
 - Enhance a functionality to make operations better like integration with a shipping software or warehouse management system, connect with Quickbooks for real time P&L statement.
 - Implement a recommendation by digital strategist like integrate hotjar/crazyegg for CRO, or integration with FB catalog manager or Amazon
- **Digital Strategy** Some of the key areas of focus are conversion rate optimization (CRO), Sponsored product management (PPC), multi-channel sales, marketing automation, customer journey management.

Magento Maintenance

Our Magento certified maintenance experts keep your Magento store running smoothly and up to date. Our team examines performance hurdles, detects vulnerabilities while providing support for ongoing development, site speed efficiency, security, version upgrades, integrations, extension customization, patch installations and much more.

MAINTENANCE ACTIVITY	FREQUENCY
Security Patches Outdated Magento versions or security patches make your web store prone to unethical hacks. Our certified Magento professionals can help you with installing the latest Magento security patches to keep your web store up to date for the maximum security. Magento releases 1 to 2 security patches every month. You can read up on the importance of security patches on our blog: www.ravedigital.agency/blog/	Monthly
Version Upgrades Magento releases newer minor versions (on average 1x per quarter). To maintain the optimum health of your eCommerce store, we keep your store updated with the latest version of Magento.	Quarterly
SEO Site Audit + Analytics Report Our Magento technical support team produces SEO Audit and Analytics Reports. The findings are then escalated and fixed through development working hours.	Monthly
Rave will create reports to monitor sessions, users, revenue trends (aggregate and by channel like organic, paid, email, referral)	
WCAG And PCI Compliance Ensure your business's website is accessible to everyone by complying with ADA, 508, WCAG guidelines, and PCI security standards. *Enterprise plan only	Monthly



MAINTENANCE ACTIVITY	FREQUENCY
Speed Performance Management It is recommended to run your store through performance management tools. Our experts analyze site speed with the assistance of tools like PageSpeed Insights, GTmetrix, and Pingdom. Recommendations are adhered to and in accordance with the above-mentioned tools.	Quarterly
Clean/Roll-up Logs We will review server logs once per month, and promptly attend to visible issues.	Quarterly
Monitoring/Alerts We either work with your hosting provider or put a monitoring alert system. So that the accountable team gets notified every time the site is down.	Ongoing
Email/Call Support eCommerce systems have ongoing transactions, and as a result require consistent support. Once we receive a request, we will assess/investigate and respond.	As needed

Security Patch and Version Upgrade

- · Check compatibility of various systems and extensions before upgrade.
- · Apply the security patch or upgrade on a staging environment
- QA/Test the system for any issues that may arise because of upgrade
- · Customer/Store owner staff is requested to test the system on Staging environment
- If there are issues found and related to any third-party extensions, Rave Digital will reach out to its author inquiring if there is a "fix".
 - · Alternately, Rave level 2 resource will attempt to fix it.
- · Deploy on production
- QA/UAT on production

Support Requests

- · Email/Call your account manager for urgent issues
- · Enhancements/customizations, add items to backlog
- · Discuss items in backlog, get them added to delivery schedule based on priority



Rave All Care - Maintenance Plan

* Though the term for Rave All Care is month over month, and company may cancel at any time by giving 90 days notice from the date of last upgrade or 30 Days whichever is higher. The terms are dened in this manner because upgrade to Magento 2 and additional activities are performed quarterly and require more time.

Online Store Features	Essential	Plus	Pro	Enterprise		
Best Suited For						
Online Commerce Revenue	\$0 - \$2.5M	\$2.5 - \$5M	\$5 - \$10M	\$10M+		
Number of websites/storefronts (max)	1	2-3	4-5	5+		
Number of extensions	1-10	11-20	21-30	30+		
Number of customizations/custom modules	0-3	4-5	6-10	10+		
Simple Integrations with technology vendors like: Shipstation, Shipping service, Mailchimp, Yotpo, etc?	Yes	Yes	Yes	Yes		
More involved integrations with technology vendors like freight service provider, marketing automation like Klaviyo, Webgility eCC for Quickbooks, M2ePro for Amazon/eBay, etc?	No	Yes	Yes	Yes		
Integration with standard ERP systems like Netsuite using Celigo/Folio3/FarApp, SAP using eAppsConnect, etc?	No	No	Yes	Yes		
Custom integrations with third party systems like legacy ERP systems?	No	No	No	Yes		
What's Included						
Hours spent in maintenance	300-400 hours	400-500 hours	500-600 hours	600-700 hours		
Additional hours per year, can roll over and use in advance.	240 hours per year	480 hours per year	720 hours per year	Dedicated Team		
Discount on our entire catalog of extensions	Free	Free	Free	Free		
SEO, PPC, Multi-channel sales, Email marketing, Social media marketing	Additional	Additional	Additional	Additional		
Costs per year (invoice monthly in advance)*	\$72,000	\$114,000	\$150,000	Contact Us		